

## Oadby & Wigston - Covid-19 (Coronavirus) Voluntary Support Agencies

### **FOOD DELIVERY**

*(Fees apply.)*

- **Kinds of Queniborough**  
T: 0116 260 0741  
Website: [www.kindsofqueniborough.co.uk](http://www.kindsofqueniborough.co.uk)  
Frozen meals delivery service, and meals on wheels service at lunchtime.
- **Wraggs Butchers, Oadby**  
T: 0116 271 2140  
T: 07961 553 023  
Weekdays 10am – 3pm, Saturday 8am – 3pm
- **Crowndale Foods**  
T: 0116 288 5747  
E: [sales@crowndale.co.uk](mailto:sales@crowndale.co.uk)  
Fresh meat, fresh fruit and veg, frozen, chilled, dry goods, and non-food products delivered within two working days.

### **VOLUNTEER SHOPPER PAYMENT CARDS**

Cashless shopping card providing a contactless, safe and secure way to allow others to shop for those who are self-isolating, older, or medically vulnerable. Cards can be bought easily online, and then emailed or printed out and given to the person doing the shopping. Payment in-store is made by using the card at the checkout. No bank or card details are exchanged, it is safer as cash is not being handed over, and they can be topped up with extra funds online.

- **ASDA Volunteer Shopping Card**  
Website: [www.asda.com/volunteercard](http://www.asda.com/volunteercard)
- **Marks and Spencer 'All In This Together' Volunteer e-Gift Card**  
Website: [www.marksandspencer.com/all-in-this-together/p/p60282075](http://www.marksandspencer.com/all-in-this-together/p/p60282075)
- **Sainsbury's Gift Card**  
Website: [www.sainsburysgiftcard.co.uk](http://www.sainsburysgiftcard.co.uk)

### **SHOPPING SUPPORT / PRESCRIPTION COLLECTION**

*(Fees may apply. Please consult with your Pharmacy first where applicable.)*

- **Bluebird Care, Market Harborough & Oadby**  
T: 0116 271 8222  
E: [shaneylakhnpaul@bluebirdcare.co.uk](mailto:shaneylakhnpaul@bluebirdcare.co.uk)  
E: [angelalakhnpaul@bluebirdcare.co.uk](mailto:angelalakhnpaul@bluebirdcare.co.uk)  
Website: [www.bluebirdcare.co.uk/market-harborough-oadby](http://www.bluebirdcare.co.uk/market-harborough-oadby)

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- **Melton Care Services**  
T: 07714 100 648  
E: [debforryan@meltoncareservices.co.uk](mailto:debforryan@meltoncareservices.co.uk)
- **Elliott Hall for Youth and Community, 14 Albion Street, South Wigston**  
T: 07703 441 894

### **FOOD PARCELS**

*Food parcels are prepared for the most vulnerable people in our community, including those with no means to pay for food at the current time. If you have access to funds, please contact the above services before contacting a food bank.*

- **Salvation Army, Leicester South (South Wigston)**  
T: 0116 277 4114  
E: [office@leicestersouthsa.org.uk](mailto:office@leicestersouthsa.org.uk)
- **Leicester South Foodbank, Wigston**  
T: 07912 194 783  
E: [info@leicestersouth.foodbank.org.uk](mailto:info@leicestersouth.foodbank.org.uk)
- **South Wigston Food Bank**  
T: 07818 603 699
- **Oadby Food Bank**  
T: 07723 121 794  
E: [info@oadbyfoodbank.org.uk](mailto:info@oadbyfoodbank.org.uk)  
Website: [www.oadbyfoodbank.org.uk](http://www.oadbyfoodbank.org.uk)  
Twitter: @OadbyFoodbank
- **The Peace Centre, Leicester**  
T: 0116 241 7100  
E: [foodbank@peacecentre.org.uk](mailto:foodbank@peacecentre.org.uk)  
Website: [www.peacecentre.org.uk](http://www.peacecentre.org.uk)
- **Oadby & Wigston Lions Club**  
T: 07814 042 889  
E: [chris.huscroft@tiscali.co.uk](mailto:chris.huscroft@tiscali.co.uk)
- **Water Fall Charity**  
T: 07977 778 787  
E: [info@waterfallcharity.org](mailto:info@waterfallcharity.org)  
Website: [www.waterfallcharity.org](http://www.waterfallcharity.org)

## Oadby & Wigston - Covid-19 (Coronavirus) Voluntary Support Agencies

### UTILITIES

- **British Gas**

T: 0333 202 9612 (Smart Meter Customers – Automated Payment System, 24 hours)

T: 0330 100 0303 (Non Smart Meter Customers – Credit Helpline, 9am – 5pm, Monday to Friday)

Website: [www.britishgas.co.uk/business/coronavirus-update](http://www.britishgas.co.uk/business/coronavirus-update)

Smart Meter customers can also top up online or via the British Gas app.

- **Charity Link**

T: 0116 222 2200

E: [info@charity-link.org](mailto:info@charity-link.org)

Website: [www.charity-link.org](http://www.charity-link.org)

Charity Link can offer financial support for topping up utilities.

### TRANSPORT

*(Fees may apply. 'Click and Collect' shopping services also provided.)*

- **Go Cabs Taxis**

T: 0116 340 0500

- **ADT Taxis**

T: 0116 255 5222

### MUTUAL AID GROUPS

*'Good Neighbour' schemes helping people access food, collect prescriptions, complete errands etc., particularly those who are elderly, disabled and / or immune-compromised, or in self-isolation.*

- **Oadby Mutual Aid**

E: [oadbymutualaid@gmail.com](mailto:oadbymutualaid@gmail.com)

Facebook: [www.facebook.com/groups/1373746606159768/](https://www.facebook.com/groups/1373746606159768/)

- **Wigston Community Forum – COVID19 Assistance**

Facebook: [www.facebook.com/groups/3197024390310941/](https://www.facebook.com/groups/3197024390310941/)

- **Wigston & South Wigston COVID-19 Mutual Aid**

T: 07783 345 419

E: [wigston.covid19.mutualaid@gmail.com](mailto:wigston.covid19.mutualaid@gmail.com)

Facebook: [www.facebook.com/groups/wigston.covid19.mutualaid/](https://www.facebook.com/groups/wigston.covid19.mutualaid/)

## Oadby & Wigston - Covid-19 (Coronavirus) Voluntary Support Agencies

### OTHER

- **Age UK**  
T: 0116 299 2239  
Available 9am – 5pm, Monday to Friday.
- **The Silverline, Helpline for Older People**  
T: 0800 470 8090  
National, free and confidential helpline for older people, offering information and advice 24 hours.
- **Citizens Advice Leicestershire**  
T: 0300 330 211
- **Helping Hands, South Wigston**  
T: 0116 278 2001  
Comprehensive service covering all aspects of financial, employment, and social legislation.
- **Royal British Legion**  
T: 0808 802 8080  
Website: [www.britishlegion.org.uk](http://www.britishlegion.org.uk)  
8am – 8pm, seven days a week.
- **Nuvelle IT Solutions**  
T: 07594 354 583  
Website: [www.nouvelle.co.uk](http://www.nouvelle.co.uk)  
Free IT / technical support for the elderly or vulnerable whilst in self-isolation.
- **The People's Buddhi:**  
T: 07730 693 084  
E: [BuddhiByM@outlook.com](mailto:BuddhiByM@outlook.com)  
Facebook: [www.facebook.com/BuddhiByManjit](https://www.facebook.com/BuddhiByManjit)  
Twitter: @BuddhiByM  
Instagram: @BuddhiByManjit  
Providing emotional, mental health, and wellbeing support for individuals within the community, especially for those self-isolating.
- **Clarity with Clare**  
Website: [www.claritywithclare.co.uk](http://www.claritywithclare.co.uk)  
Emotional support via free, confidential chat.
- **Oadby Baptist Church**  
E: [prayerrequests@oadbybaptist.church](mailto:prayerrequests@oadbybaptist.church)  
Website: [www.oadbybaptist.church](http://www.oadbybaptist.church)  
If you would like to receive prayer, or chat with someone at this uncertain time, please contact Oadby Baptist Church.

## Oadby & Wigston - Covid-19 (Coronavirus) Voluntary Support Agencies

- **Life Church Wigston**

T: 07747 378 942

E: [andy\\_harrison123@yahoo.co.uk](mailto:andy_harrison123@yahoo.co.uk)

Website: [www.lifechurch.co.uk](http://www.lifechurch.co.uk)

Facebook: [www.facebook.com/lifechurchleicester](http://www.facebook.com/lifechurchleicester)

Twitter: [www.twitter.com/lifechurchlife](http://www.twitter.com/lifechurchlife)

Instagram: [www.instagram.com/lifechurchlife](http://www.instagram.com/lifechurchlife)

Ongoing contact and support to membership, and wider circulation of contacts.

- **Leicestershire, Leicester and Rutland Crisis Support – Turning Point**

T: 0808 800 3302

E: [Leicestershire.helpline@turning-point.co.uk](mailto:Leicestershire.helpline@turning-point.co.uk)

A free, 24/7 mental health crisis helpline for over 18s; offering emotional support, discussion around options, and information on services within the area. Please note that calls are not answered by medical staff, and they will not have access to your patient notes.

- **Alzheimer's Society Dementia Support Service**

T: 0116 231 6921

W: [www.alzheimers.org.uk](http://www.alzheimers.org.uk)

Facebook: [www.facebook.com/alzheimerssocietyuk](http://www.facebook.com/alzheimerssocietyuk)

Twitter: [www.twitter.com/alzheimerssoc](http://www.twitter.com/alzheimerssoc)

Providing support and information to people living with dementia, their carers, and families. Available 8:30am – 5pm, Monday to Friday.

- **U Matter Leicester – Mind Apples Online**

E: [Julian.Harrison@ntlworld.com](mailto:Julian.Harrison@ntlworld.com)

Website: [www.umatterleicester.co.uk/mind-apples-online](http://www.umatterleicester.co.uk/mind-apples-online)

Facebook: [www.facebook.com/groups/601267930234238](http://www.facebook.com/groups/601267930234238)

Fortnightly virtual gatherings to relax and unwind, focusing on mental health and wellbeing.

- **British Red Cross Support Line**

T: 0808 196 3651

10am – 6pm

Offering support for individuals with loneliness and grief. Can also provide help with getting food and medicine.